

# YOU MACON 2012

## **Greektown Casino-Hotel Policies**

### **No Coolers on Premises**

In order to reduce property damage within the hotel rooms, there will be NO cooler or alcoholic beverages allowed on property by our patrons. Guests who do bring coolers on property will be asked to store them in their cars or in the bell closet until their departure.

### **Deposit Policy**

Each guest checking in will be required to leave a \$100 per STAY deposit on a credit or debit card, or a \$100 per STAY cash deposit per room. This deposit is fully refundable upon guest check out, as long as no incidental charges are incurred. If using credit or debit card, please allow 5-10 business days for your bank to release the funds.

### **Early Check-Ins/Late Check Outs**

Greektown Casino-Hotel offers a check in time of 4:00 PM and check out time of 11:00 AM. Please note that early check-ins and late check-outs cannot be guaranteed and will be granted on a case by case basis.

### **No Smoking Policy**

As of May 1<sup>st</sup>, 2010 all Hotels and Public Areas in Michigan are Smoke Free. Therefore, all of Greektown Casino-Hotel Rooms, bars, restaurants, and public areas are non-smoking. If guests smoke in their guest rooms, a \$500 cleaning fee will be charged to their account.

### **Registered Guests**

Only those guests registered on a reservation may check in or be allowed access to the Hotel Room. Therefore, groups cannot put multiple rooms under one name and have their guests check in under the one name. Each reservation needs to be assigned to the individual staying in the room. Because of privacy laws, we will not extend access to a Hotel Room to any guests not listed on the individual reservation.

### **List of In-House Guests**

Because of privacy laws, the Greektown Casino-Hotel staff can only release registered guests under a group block to the signer of the contract. Greektown Casino-Hotel does not have the authority to give the group contact the guests in their block's phone numbers, email addresses or any personal information.

### **Cancellation Policy**

All rooms that are cancelled less than 24 hours before arrival will be subject to a one-night stay penalty. If a credit card is not provided by the guests, the group master will be responsible for the charges.

### **Age Restrictions**

Under state law, patrons of Greektown Casino must show proper identification proving they are 21 years of age or older. This law restricts those who are under 21 from entering public areas such as The International Buffet, Eclipz Lounge and Trappers Alley Snack Bar. Those under age guests can still enjoy the Hotel, Bistro 555 and Shots Sports Bar

**By staying at Greektown Casino under the Youmacon 2012 group rate, the attendee agrees to follow the above policies. Failure to do so may result in ejection for your hotel room, the convention, or future Youmacon events. Attendee assumes all liability for room damages and room charges. If you do not agree to follow the above policies, please try booking a room at another hotel.**